
Safety at FH CU

A safe environment is a priority for our faculty.

Below you will find basic information for FH CU staff and students.

NEWS

- **The CU Security Department** has issued a leaflet for students and staff of the University summarising basic and important information on how to respond in the event of various security incidents.
(23. 2. 2024)
- Charles University will continue to provide **organisational, material, and psychological support** to all those in need and urges everyone who feels any need for psychological assistance to utilise available services. Such assistance is offered not only by CU and other entities ([information can be found here](#)) but also by the free Crisis Line of the Czech Police: +420 974 823 158. Please **do not hesitate to seek help**.
(14. 2. 2024)
- The university leadership, including the leadership of individual faculties and components, is actively addressing the question of appropriate **reinforcement of security measures**. At the same time, the **CU Security Department's hotline +420 771 275 564** will start operating on weekdays from 9 a.m. to 5 p.m. The University is preparing and will shortly publish important information and **procedures on how to respond in the event of various security incidents**.
(14. 2. 2024)
- [Recommendations for Supporting Mental Health After a Tragic Event](#)
(14. 2. 2024)

Contacts

- **In the event of imminent danger or other serious danger, call the police directly on 158.**

CU Security Department's hotline:	+420 771 275 564 (weekdays from 9 a.m. to 5 p.m.)
Contact e-mail of CU SD:	bezpecnostni@ruk.cuni.cz
UK Point Information Line:	+420 800 100 790 (weekdays from 9 a.m. to 5 p.m.)
Crisis Line of the Czech Police:	+420 974 823 158
Security Coordinator of the Faculty:	Sára Říhová
Faculty Crisis Line:	+420 773 757 311 (weekdays from 9 a.m. to 5 p.m.)
E-mail:	bezpecnost@fhs.cuni.cz
Vice-Dean for Internal Relations:	PhDr. Dana Bittnerová, CSc.
E-mail:	dana.bittnerova@fhs.cuni.cz

- Contact details for the **Academic Counselling Centre for students and staff of FH CU** at Faculty of Education CU can be found [here](#) . (only in Czech)
Information about the Academic Counseling Centre can be found [here](#) .

All counselling services are free of charge for CU students and staff.

Interested parties can contact individual counsellors according to the description of the issue they are focusing on - from academic problems, to relationship, personality, speech therapy, as well as counselling arising from disabilities and special educational needs (e.g. specific learning disabilities).

- A website to **support and help FH CU students and staff** can be found [here](#) .
- Contact details for the **psychological counselling centres of the Carolina Centre at Charles University** can be found [here](#) . *(only in Czech)*
- Contacts for **crisis and psychological support outside Charles University** can be found [here](#) .
- You can find the contact details for the **Soul Care Centre** [here](#) . *(only in Czech)*
The Soul Care Centre combines spiritual accompaniment, counselling and therapy. It organizes interactive courses, discussion platforms, public lectures, seminars and other events in this field. It offers care for the inner life, resilience, value orientation and interpersonal relationships.